WAMedWeb Eligibility Inquiry Enhancements – Phase 2

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1 Eligibility Inquiry Page Enhancements

1.1 Inquire for a range of Service Dates

The Eligibility Inquiry page will now allow for a range of Service Dates.

All eligibility information (for the specified subscriber) that is active within the date range will be displayed on the Eligibility Response, including Medicaid, Managed Care, Medicare, Restrictions and COB.

The following rules apply:

1. The "from" Date of Service is required (as it is now). The "to" Date of Service is optional.

2. Upon page initialization, the "from" Date of Service will default to the current date (as it does now). The "to" Date of Service will be blank (empty).

3. Upon return from the Eligibility Response page (via the "*Submit another eligibility inquiry*" hyperlink), the contents of both dates will be retained.

4. The "from" Date of Service cannot be more than 36 months (3 years) prior to the date of the inquiry.

5. If a range of dates is specified, the range cannot exceed 365 days (one year).

2 Eligibility Response Page Enhancements

2.1 New Section - Selection Criteria

The Eligibility Response page now contains a new section (located at the top of the page) that lists the various criteria submitted with the Eligibility Inquiry. This section includes the date and time of the request, Provider Number, PIC, Service Date range, Date of Birth, SSN, Last Name, First Name and Middle Initial.

When returning to Eligibility Inquiry page (via the "*Submit another eligibility inquiry*" hyperlink), the criteria listed in this section will be retained, so that a similar Eligibility Inquiry may be submitted without having to retype the information.

2.2 Existing Sections - Changes and Additions

The following lists the modifications to the other sections of the Eligibility Response page.

2.2.1 Client Demographic Information Section

The following new data elements will be displayed for the subscriber (if applicable):

- Case Number
- ACES Case Number
- ACES Client Id

2.2.2 Eligibility Spans

The Eligibility Span section will now display multiple spans - all that are active for the given Date of Service range.

The following new data elements will be displayed with each span (if applicable):

- Match, Program and Eligibility (MPE) Code
- ACES Group Code
- Community Services Office (CSO) of Residence
- Copay

2.2.3 Managed Care Information

The Managed Care Information section will now display multiple spans - all active coverage for the given Date of Service range.

No new data elements were added to the Managed Care Information Section.

2.2.4 Restricted Client Information

The Restricted Client Information section will now display all restrictions in effect for the Date of Service range.

No new data elements were added to the Restricted Client Information Section.

2.2.5 Medicare Information

The Medicare Information section will now display all known Medicare coverage in effect for the Date of Service range.

No new data elements were added to the Medicare Information Section.

2.2.6 Coordination of Benefits

The Coordination of Benefits section will now display all known third party liability coverage in effect for the Date of Service range.

The following new data elements will be displayed with each span (if applicable):

- Policy Holder Name